

**A SYSTEM METHOD AND ARTICLE OF MANUFACTURE
FOR CREATING A VIRTUAL CONSULTANT**

ABSTRACT

- 5 A system is disclosed that provides a goal based learning system utilizing a rule
based expert training system to provide a cognitive educational experience. The
system provides the user with a simulated environment that presents a training
opportunity to understand and solve optimally. The technique establishes a virtual
consultant by connecting a virtual consultant server and one or more users, selects a
10 destination within the virtual consultant server to interact with the one or more users,
couples the one or more users through the virtual consultant server based on the
selected destination, and establishes interaction parameters for the one or more users
based on the selected destination. The interaction techniques include rules for one to
one correspondence and one to many. The destinations include a lounge, virtual
15 library and virtual resource center. Additional support is provided for distributing
consulting materials electronically.

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